FISCAL YEAR 2019
HIGHLIGHTS & ACHIEVEMENTS

2018 HRSA Health Center Quality Leader Award

Patients:
- 95% satisfaction rate
- 75,826 served
- 9,970 homeless served
- 23% served in a language other than English
- 861,453 visits
- 19,839 patients received interpretation totaling 2,933 hours by AmeriCorps Members

- 70% decrease in opioids dispensed over 4 years
- 91% of eligible patients received depression screening and follow up
- 72% of diabetic patients have diabetes under control
- 98% of school based health center patients were up to date on immunizations

70% decrease in opioids dispensed over 4 years
increase in patients treated for substance use disorder by providing medication assisted treatment in 6 medical homes
53% increase in patients treated for substance use disorder by providing medication assisted treatment in 6 medical homes

Launched pilot program to offer substance use disorder services in rural settings (tele-SUD)

Reduced racial disparities in hypertension control

14,178 individuals connected with health insurance

Research had 3 high impact studies published in national journals

88% completion rate in corrections programs

Launched
- Hepatitis C program 96% cure rate

Opened
- Lakeside Clubhouse in Holland

Implemented
- Social Determinants of Health Screenings

Added
- Pharmacy Services to Wyoming Community Health Center

Placed over 10,000 sealants via the school linked dental program

1,652 visits provided by the Maternal Infant Health Program outside the office to eliminate barriers for moms and babies

76,611 prescriptions filled (8.9% increase)

Achieved Silver Advocacy Center of Excellence through NACHC

38% more donors gave to Cherry Health Foundation, and annual fund gifts increased by 18.2%

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