

FISCAL YEAR • 2018 ACCOMPLISHMENTS



- **94% Patient Satisfaction**
- **78,056 Patients Served**
- **801,776 Visits**
- **32% Hispanic or Latino**
- **300** individuals participated in 18 clinical **research** studies
- Educated **170 students**
- Launched an **integrated opioid tapering** program
- **46% decrease in opioids dispensed**
- **86% increase in depression screening** and follow up
- Achieved **Level 3 Patient Centered Medical Home** status at **9 sites**
- **23,652** students served by the school linked health program
- Celebrated **5th anniversary** of See to Succeed
- Administered **1,525** mammograms
- Launched the first and only **Community Health & Primary Care Optometry Residency** program in the Midwest
- Administered **460,748** doses of **methadone**
- Filled **70,324 prescriptions**
- **20% increase** in Sheldon House **Membership**

ADDED

- **Prescription services** to Montcalm and Westside
- **Senior Health** program in Adult Medicine
- **Saturday hours** for Dental and Pharmacy
- On-site **physical therapy**
- **Virtual translation**

EXPANDED

- **Barry Community Health Center** co-located services
- **Community Treatment Center East** to new, larger location
- **Belknap Commons Health Center** to a dental only facility
- **Reach Out and Read** program to three more locations



- Health Promotion received **REACH Champion Award**
- EAC launched **video EAP services**
- AmeriCorps received **national recognition** and awards for Member Experience
- Assisted **13,862** individuals with health insurance access
- Achieved **Bronze Advocacy Center of Excellence**
- **> \$900,000 donated** by 562 households to Cherry Health Foundation